



Batch Health | Privacy Policy

Introduction

Batch Health respects your privacy and is committed to protecting it through our compliance with this policy. This policy describes:

- The types of information we may collect or that you may provide when you access or use our services.
- Our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- In email, text, and other electronic messages between you and us.
- Through mobile and desktop applications you download from us, which provide dedicated non-browser-based interaction between you and us.
- When you interact with our advertising and applications on third-party websites and services, if those applications or advertising include links to this policy.

Information We Collect and How We Collect It

We collect several types of information from and about users of our services, including information:

- By which you may be personally identified, such as name, postal address, email address, telephone number, or any other identifier by which you may be contacted online or offline ("personal information").
- That is about you but individually does not identify you, such as traffic data, location data, logs, and other communication data and the resources that you access and use on the services.
- About your internet connection, the equipment you use to access our services, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the services. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.
- How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present our services and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To notify you about changes to our services or any products or services we offer or provide through it.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction. We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our terms of use and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Batch Health, our customers, or others.

HIPAA Compliance

We are committed to comply with the Health Insurance Portability and Accountability Act (HIPAA) and its corresponding regulations, and ensure that our employees, agents, and contractors are also in compliance. We have implemented policies, processes, and procedures designed to ensure compliance with Federal and State information security laws, regulations, and rules, and monitor ongoing compliance efforts and maintain various reporting and alerting systems.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our services and this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact our support team at: kcassady@batch-health.com